



Memo

February 20, 2018

To: All Operators, Operations Supervisors Bus, LRT & Paratransit

From: Vikas Poni
Manager, Workforce Support and Development

Subject: **Operator Training Needs Assessment Survey**

Edmonton Transit Service (ETS), Workforce Support and Development is conducting a strategic review of its training program for operators in an effort to remain effective in meeting our operator training needs and stay current with industry standards.

Feedback is being requested via an anonymous online survey you can access on your computer/mobile devices (link attached below). Paper copies will be made available at the garages to provide survey access to operators without online access. The survey will take roughly 15 minutes to complete. Feedback will be summarized along with other participants and will be fundamental in developing a relevant Operator Continuous Training Program (OCTP) for ETS operators.

The survey is live today; February 20, 2018 and the deadline for submitting the completed survey is March 09, 2018.

[Operator Training Needs Assessment Survey](#)

